

1. Definitions

- By using our web site, or by purchasing anything from us, you agree to be bound by our terms and conditions
- If you are under 18 years of age you may not purchase goods from us
- "Carrier" refers to anybody contracted by our artists or ourselves to deliver goods from us to you
- "Our Website" is all of the computing hardware and software that makes up our site
- "Goods" refers to anything we are selling on our website
- "Content" refers to any information on our site, published by us, or anybody else with our consent

2. The contract between us and you the purchaser

- Goods advertised may sometimes be unavailable
- Your order will be accepted by confirmation email. The email will also confirm details of your order, and despatch date. This is when our contract with you is made. Prices
- may increase from those posted on our site
- Terms may change. The terms that apply to you are those here on our site on the day you place your order
- All descriptions of the goods are given by the artist, and may not be accurate. Therefore any such description does not form part of this agreement
- If any of the goods you order are unavailable you will be offered alternatives prior to us despatching your order. In this event you can:
- Accept the alternatives
- Cancel the order
- Tell us to just omit the item which is out of stock
- If you are owed money by us for this or any other reason, your debit or credit card will be credited as soon as practicable, but no later than 30 days from the order date
- Your contract is with us, not the artist, and you may not communicate under any circumstances with our artists in regard to sales, commissions, refunds or returns

3. Your information

- You must supply us with accurate and up to date information about yourself, to enable us to deliver your goods
- We will try to respond to any dissatisfaction you have, as long as you contact us within three months of your purchase

4. Price and Payment

- The full price of your order must be paid before we can despatch any part of it charges will be borne by us. You will be responsible for any charges relating to a payment made in a currency other than pounds sterling
- Any details we give regarding exchange rates are only approximate and may vary

5. Delivery

- The carrier will deliver to the address given in your order. Someone must be there to accept the delivery
- If we are unable to make delivery within 30 days of your order date, you will be notified by email to arrange another delivery date
- The goods may be delivered in instalments if not all the goods are available at the same time

6. Returns and Refunds

- You are buying goods by mail order, and you therefore may have a right of cancellation. If you do, the following terms apply;
- Any correspondence about the return of goods will be between you and us. The artist must not be contacted directly for any reason
- If you wish to cancel, you must inform us within 14 days of the receipt of your goods
- You may not cancel orders for specially commissioned goods
- The goods must be returned to the artist within 21 days with both goods and packaging undamaged
- The goods must be securely wrapped and include our delivery slip
- The goods are returned at your risk and cost
- When the artist receives the goods we will credit your debit or credit card with the full purchase price
- If the goods are not returned you are liable to us for the cost
- We are not obligated to collect goods from you, but if we do, you must pay the costs

7. Disclaimers

- We may make changes to our web site, the contents of the site, or the goods, at any time without prior notice
- Content may include technical inaccuracies
- We reserve the right to refuse any order for whatsoever reason
- We give no warranty as to;

- The adequacy of the goods for your purpose
- The truth of any information on our website
- Any implied warranty or fitness of goods for a particular purpose
- Our liability in any claim against us is limited to the value of the goods purchased

8. Property Rights and Content

- Title and ownership rights shall remain the sole property of us
- You may not copy, reproduce, modify, or in any way exploit any of the content
- Content may be copied or downloaded only for your own personal use

9. System Security

- You agree that you will not violate any aspect of the installation's security
- You will not modify, copy or damage any part of our web site or any software used on it
- Any such violation is unlawful, and may result in criminal prosecution
- Violation means accessing data without consent, or breaching security
- You may not attempt to interfere with service to any user
- You must not take any action to obtain goods that you are not entitled to

10. Contractual Limitations

- When goods are provided without a charge, they are not to be associated with any service for which a charge is made. There is, therefore, no obligation on us in respect of such goods

11. Rights of third parties

- Nothing in this agreement or on our web site shall confer on any third party any benefit under the provision of the Contracts (Rights of Third Parties) Act 1999

12. Indemnity

- You agree to indemnify us against any claim, including lawyers' fees, made by a third party, arising in any way from your use of our web site, or any infringement by you, or by any other person using your computer, of any intellectual property or other right of any person

13. Severability

- If any of these terms is held by jurisdiction to be void, invalid or unenforceable, then it would be changed to the minimum extent necessary to bring it within the laws of that jurisdiction and will not affect any other of these terms

14. Force majeure

- We will not be liable for a breach of our obligations arising from something beyond our reasonable control, for example, strikes of our employees

15. Dispute Resolutions

- In the event of any dispute arising from these terms, or any contract between you and us, you will attempt to settle such dispute with us in a process of mediation, before commencing litigation

16. Governing Law

- This agreement shall be governed and construed in accordance with the law of England only